Neptune® MACH 10® Ultrasonic Water Meter



WHAT DOES IT MEAN?

*When there is no flow, the flow direction may be alternating between +/- symbols.

Symbol	Description	Status	Meaning	Interpretation
7	Water leak	Off	Less than 50 intervals of 15 mins of flow	Less than 12 hrs of continuous flow in a 24 hr. period.
		Flashing	50-95 intervals of 15 mins of flow	Approx. 12 hrs continuous flow in a 24
		Continuously On	More than 95 intervals of 15 mins of flow	hr. period Continuous flow for a 24 hr. period.
A	Flow direction	Off	No Flow*	·
		+ On - On	Forward flow detected Reverse flow detected	+ : Forward Flow - : Reverse Flow
	Excessive Flow	Off On	Normal flow Higher than normal flow	Potential major leak
	Empty Pipe	Off	Meter is operating normally	
(4)		On	No signal received for more than 1 minute	No water in meter (or possible burst)
	Battery status	Off	Normal state	More than 1 year of battery life
		Continuously On	Possible low battery	Less than 1 year of battery life Low battery
		Continuously Flashing	Low battery	

What you see when you open the lid (in order):

- 1. Total consumption in cubic meters (m³)
- 2. Internal information
- 3. Internal information
- 4. Version 2 will display the temperature (°C).
- 5. The display will switch between the flow rate (L/min) and total consumption (m³) every 6 seconds.

Typical Usage:

Use	Average Volume (Litres)
Toilet Flush	4L - 13L
Shower (5 min)	60L
Bathtub	140L
Dishwasher	25L – 60L
Clothes Washer	100L-150L

Use	Flow
Leaking faucet	0.070 – 0.115m³/day, (0.05-0.08 L/min)
Running toilet	15m³/day, 625 L/hr
Bathroom faucet	7.5 L/min

1 Litre = 4,000 drips

Rates:

Service	2024 Rate
Water	\$2.40/m ³
(5/8" or ¾" meter)	0.99/day
Wastewater	\$2.12/m³
(5/8" or ¾" meter)	0.76/day
*Residential: 82% of water consumption	
Drainage (typical)	\$0.67/day
Waste	\$0.53 for 240L
	\$0.78 for 360L

Conversions:

 $1m^3 = 1,000Litres$

 $1m^3 = 264 \text{ US gal}$

1m³ = 220 Imperial gal